

Quality and Patient Safety



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Foreword by
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WEEK	Reference	#Hours
Pre-reading; Pharmacist MCQ Class		
COMPETENCY 9: QUALITY AND PATIENT SAFETY <ul style="list-style-type: none"> • <u>Chapter 142 Patient Safety Organizations</u> • <u>Chapter 143 Quality and Patient Safety</u> • <u>Chapter 144 Medication Safety and Incident Reporting</u> • <u>Chapter 145 Drug Recalls, Warning and withdrawals</u> • <u>Chapter 146 Quality Assurance in Hospital Pharmacy Practice</u> 	Pharmacy PREP Book: QUALITY AND PATIENT SAFETY	60 Hrs
Case Reviews		
Pharmacists collaborate to develop, implement, and evaluate policies, procedures and activities that promote quality and patient safety.		

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Patient Safety Organizations

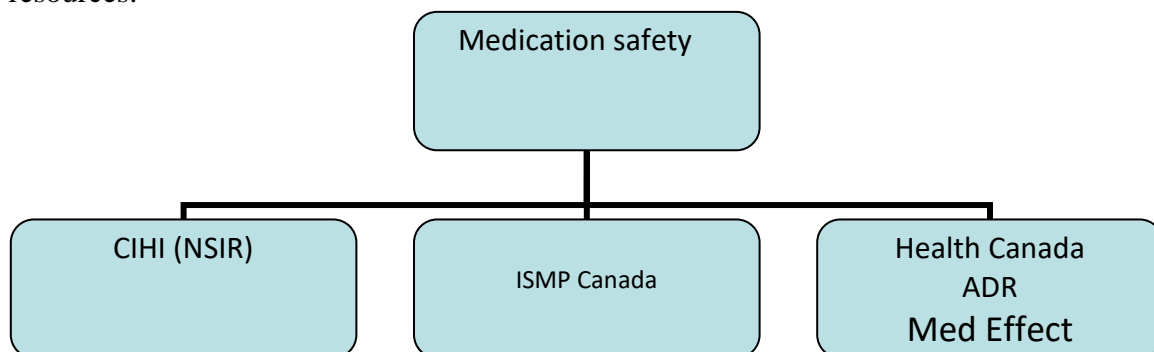
The Canadian organizations involve in medication safety

- Health Canada's Med effect (advisories, withdrawal, recall)
- Health Canada's pharmacovigilance (ADR)... CARN
- Canadian Institute of Health Information (CIHI)
- Institute of safe medication practices (ISMP-Canada)
- Canadian patient safety institute (CPSI)

The medication incident reporting systems are national and international organization collects, reviews and stores information related to medication incidents. The Canadian Coalition on Medication Incident Reporting and Prevention (CCMIRP) has defined medication incident as “ any preventable event that may lead or cause inappropriate medication use in patient harm while medication is in the control of healthcare professionals, patient, consumers.

Medication/Patient Safety Practices

Identification, management and documentation of medication incidents (errors). Canadian Medication Incident Reporting and Prevention System (CMIRPS). The CMIRPS collects and analyze data on medication incidents. CMIRPS capture, analysis, disseminates medication incident information. Enhances safety of the medication use system. Support effective use of resources.



Canadian Institute for Health Information (CIHI). Provides essential data and analysis on Canada health system and the health of Canadians.

NSIR. National system of incident reporting.

Institute for safe medication practices Canada (ISMP-Canada). The ISMP Canada gather medication incidents and facilitates the distribution of ISMP Medication safety alerts to Canadian audiences and also publishes and distributes safety bulletin. It is an independent non-profit national organization with a mandate to advance medication safety in all health care setting since 2001.

ISMP High alerts drugs
ISMP Dangerous abbreviation
ISMP Bulletin
ISMP medication incident reporting

Canadian Institute of Health Information (CIHI): Collect and report clinical, administrative and financial data from primary health care, hospitals providing inpatient and outpatient hospital care in Canada.

Educating the staff about medication errors. On continuous basis pharmacy technician should participate in continue education to prevent medication errors. Three ways a pharmacy can educate the staff about actual medication errors on a continuous basis.

- Periodic newsletters
- Educational programs
- By reviewing medication error reports at staff meetings.

CIHI project about gather information of hospital incident is NSIR: National System of Incident Reporting.

National Steering committee on Patient Safety: Developed national strategy for improving patient safety in Canada

Canadian Patient Safety Institute (CPSI). Promotes innovative solutions and facilitate collaboration among government and stakeholders to enhance patient safety.